



Accelerating your reach to the world with reliable global coverage, business continuity and true peace of mind

Singtel Teleport Hosting Services offer end-to-end solutions from Singapore's advantageous geographical location

As a satellite service provider, broadcaster or satellite operator, you are expected to ensure 24x7 service availability for your service offerings, while also trying to satisfy the demands of your sophisticated customers.

Get closer to your customers: Leverage Teleport Hosting Services

In today's hyper-competitive marketplace, it is no longer enough to serve your customers, who may be scattered across the globe, from one location. To remain competitive, broadcasters and satellite service providers are moving operations closer to their customers and customising their services to suit local needs.

However, the high capital expenses of setting up a new teleport on your own can slow down your move to these new markets. One way to accelerate your reach is to work with a partner who offers ready infrastructure and comprehensive capabilities to launch your services quickly and cost effectively.

Benefits

Enjoy these advantages with Singtel's suite of cost-effective teleport and antenna hosting services:

- **Connectivity to the world:** Enjoy better access to new markets and customer segments with Singtel teleports' satellite and fibre access. Our teleports have line of sight access to more than 30 satellites, ranging from orbital slots 36 degrees East to 180 degrees East, covering Asia, Middle East, Oceania, Eastern Europe and most parts of Africa. Our satellite reach is seamlessly supported by fibre connectivity to 125 Points-of-Presence (PoPs) in more than 80 cities around the world. With this end-to-end solution, you can now launch your services quickly and reliably from a stable base in Singapore.
- **Business continuity:** Ensure business continuity with Singtel's four fiber-interconnected teleports, equipped with two diversity power feeds from Singapore Power, backed up with failover generators and dual-feed uninterruptible power supplies (UPS).
- **Protection from natural disasters:** Gain protection against natural disasters with Singapore's ideal geographical location – ranked as one of the countries with the lowest risk of natural disaster by Maplecroft's Natural Disaster Risk Index (NDRI) in 2011.
- **Ease of doing business:** Enjoy business-friendly regulations in Singapore, which has been ranked as the least bureaucratic place for doing business in Asia by The Global Competitiveness Report 2011-2012, World Economic Forum. With clear procedures and transparent guidelines, you are assured of quick responses on customs and regulatory clearance.
- **24x7x365 support:** Be assured of 24x7x365 support with Singtel's ISO9001-certified Network Operations Centre (NOC), staffed by qualified engineers. Singtel's Global Service Centre provides a single point of contact for customer support.
- **Enhanced security:** Gain enhanced security against security breaches with teleport facilities fortified with double-fenced perimeters that are equipped with intrusion detection systems, closed-circuit television (CCTV) and secured by armed guards.
- **Stay ahead with latest technology:** Stay ahead of the technology curve with Singtel's commitment to invest in the latest technologies and infrastructure to provide the best value to customers.
- **Peace of mind:** Enjoy true peace of mind and the freedom to focus on your business when you choose to host your operations or equipment at Singtel's teleport facilities.

Your partner in teleport excellence: Singtel Teleport Hosting Services

Regardless of whether you are a broadcaster, satellite service provider or a satellite operator, Singtel offers a complete suite of hosting facilities, global connectivity and industry-leading capabilities to propel your reach to your international customers.

Singtel's experience in turn key project management ensures that your new operations and services at our teleports get off to a good start and in good time.

Singtel's comprehensive suite of cost-effective hosting services includes:

- **Virtual Network Operator (VNO) services:** Provide VNO services on the iDirect Intelligent Platform™, designed to deliver maximum flexibility and quality broadband connectivity.
- **Managed Hosting Services:** Offer secure infrastructure with managed half-rack, full-rack and equipment space leasing, connected to Singtel's satellite and fibre infrastructure. Be assured of secure backbone connectivity and redundant power supplies as you reach out to the world.
- **Facilities Leasing:** Provide more than 540 square metres of available indoor space at two teleport facilities, complete with air-conditioning, utilities, uninterruptible power supplies and redundant power generators.
- **Antenna Hosting Services:** Offer expansion capabilities for up to seven 13-metre antenna, eleven 6-metre antennas, and room for smaller antenna, coupled with capabilities to operate and maintain them.
- **24x7 Network Operation Centre:** Singtel's ISO9001-certified Network Operations Centre (NOC) staffed by qualified engineers, provides 24x7x365 support, including Telemetry, Tracking and Command (TT&C) services. Our Global Service Centre provides a single point of contact for all our global customers.

Hear from Our Customers

Leading industry players from the broadcast, telecommunication and satellite industries, have benefitted from SingTel Teleport Hosting services:

// Though our headquarters and major operations are located in India, we have chosen to co-locate our broadcasting operations at Singtel's Bukit Timah Earth Station, where we have seamless access to Singtel's Satellite Uplink facilities and their ISO9001-certified Network Operation Centre. The stability and security of Singapore's geographical location also gives us peace of mind, knowing that our operations are protected from the risks of natural calamities and other crises. We are happy with Singtel's support and look forward to more opportunities to work with Singtel in the near future //

Mr. Vijay Parab
Director Operations, Zee TV

About Singtel

Singtel is Asia's leading communications technology group, providing a portfolio of services from next-generation communication, technology services to infotainment to both consumers and businesses. For consumers, Singtel delivers a complete and integrated suite of services, including mobile, broadband and TV. For businesses, Singtel offers a complementary array of workforce mobility solutions, data hosting, cloud, network infrastructure, analytics and cyber-security capabilities. The Group has presence in Asia, Australia and Africa and reaches over 650 million mobile customers in 21 countries. Its infrastructure and technology services for businesses span 21 countries, with more than 428 direct points of presence in 362 cities.

About Singtel Satellite

Singtel Satellite is Asia's leading provider of one stop satellite communications and ICT solutions, driving innovations to meet voice and digital challenges in Fixed and Mobile Satellite segments on both land and at sea.

With a strategic focus on Maritime communications, Singtel Satellite engages the key needs of Maritime customers with broadband satellite communications, Cyber Security solutions and ICT applications in Crew Welfare, Operational Efficiency, and Monitoring and Control, bridging mission critical communication gaps between ship and shore.

From satellite to fibre to IP, Singtel Satellite offers global coverage and versatility across platforms. Backed by 3 teleports pointing to more than 30 satellites and supported by our award winning IP VPN infrastructure and an extensive terrestrial network of with more than 428 direct points of presence in 362 cities, Singtel Satellite ensures quality customer experience in communications and connectivity.

Committed to delivering service excellence and with more than 40 years of collective experience, Singtel Satellite empowers global customers with complete solutions to organically drive productivity, efficiency, and experience.

Awards

Seatrade Maritime Awards Asia
Communications at Sea Award 2018

Asia Communication Awards
Satellite Operator of the Year 2017, 2016, 2015

VSAT Industry Awards
VSAT Service Provider of the Year 2016, 2014

The Technical Innovation Award
Seatrade Asia Awards 2012, 2010, 2008

Global Top 20 World Teleport Association
Top Teleport Operators of 2017, 2016, 2014, 2013, 2012, 2010, 2009

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